# Qualifier Exam for Debjyoti Paul

## Problem 1

Social media data is enormous, but semi-private. List relevant social media data sources, and explain what is known about their sizes (in terms of storage space, and number of records), including both what is (probably) privately controlled by companies, and what is available for sufficiently-motivated and -resourced academic researchers.

Explain the state-of-the-art (with references to research papers) for scraping such semi-publicly accessible data sets, and what are the largest bottlenecks for such tasks.

Predict (using a machine learning / data mining techniques on the data above) what the total number of social media records available to researchers will be in 2022.

# Social Media Data and its availability in Research

Debjyoti Paul University of Utah deb@cs.utah.edu

#### **OVERVIEW**

The term *Social Media* gained widespread attention with the advent of Web 2.0 in the first decade of 20th century [14]. Web 2.0 is also known as *participative* or *social web* that emphasize on user interaction and user generated content encouraging participatory culture. Before we jump into more details of social media, it would be wiser to define it. The dynamic changes and continuous development of social media services makes it harder to define them, however most of the research work could be summarized it as follows.

Definition 1 (Social Media). Social media is an interactive computer mediated technological platform that facilitates the creation and sharing of information, ideas, career interests and other forms of expression via virtual communities and networks [15].

In contrast to the *traditional media* which operates under a monologic transmission model i.e. one source to many receivers, such as a television, newspaper or a radio station which broadcasts the same programs to an entire city; *social media* are dialogic transmission system which brings interaction, usability and a notion of individual entity in the digital world.

# 1 PART A

# Social Media Data in Numbers

Marketing and social media experts broadly agree to classify social media with respect to media type and its usage i.e *blogs, social networks, private messaging, microblogs, photo sharing, video sharing, professional networks, enterprise social networks, forums, products/services review, social bookmarking, social gaming, collaborative projects and virtual worlds* [1]. We now present a list of relevant social media platforms according to the classification stated in Table 1.

Table 1: List	t of Re	levant So	cial Media
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Category	Social media sites with link
Social Networks	Facebook, Snapchat, WeChat, Quora
Private Messaging	Messenger, Whatsapp, QQ, WeChat, Skype
Microblogs	Twitter, Sina Weibo, Tumblr
Photo Sharing	Instagram, Photobucket, Flickr
Video Sharing	Youtube, Vimeo, Dailymotion
Professional Networks	LinkedIn, AngelList, Meetup
Enterprise Social Networks	Workday
Blogs	Wordpress, Medium, Buffer Blog
Forums	Reddit, Hacker News, Quora
Products/Services Review	Yelp, Foursquare, Google Places
Social Bookmarking	Pinterest, Digg, Stumble Upon Mix
Social Gaming	Pokemon Go, IGN, Gamespot [20]
Collaborative Projects	Slack, Invision, Trello, Github, Bitbucket
Social Gaming	Friendster

University of Utah, Salt Lake City, USA.

		Years						
Category	Site	2013	2014	2015	2016	2017	2018	Туре
Social	Facebook	1228	1393	1591	1860	2129	2271	Total
Networks	WeChat	355	500	697	889	989	1082	Total
	Twitter	241	284	305	318	330	332	Active
Microblogs	Weibo	140	175	237	310	340	392	Active
	Tumblr	175	-	-	-	460	550	Total
Photo	Instagram	150	300	460	600	870	1000	Active
Sharing	Snapchat	33	100	180	301	-	400	Total
Video	Youtube	700	1100	1431	1618	1767	1900	Active
Professional	LinkedIn	277	347	414	467	530	576	Total
	Yelp	96	135	150	158	170	178	Active
Services	Foursquare	33	30	50	-	-	55	Total
	Ridesharing	-	-	208	272	338	400	Active
Bookmarking	Pinterest	-	-	110	160	220	250	Total

#### Table 2: Social media sites and number of users (in millions).

 Table 3: Social media sites and media units created per day (in millions).

		Years						
Category	Site	2013	2014	2015	2016	2017	2018	Unit
Social	Facebook	3600	-	-	4320	-	-	posts
Microblogs	Twitter	245	399	500	-	657	682	tweets
Microbiogs	Tumblr	120*	205*	270*	315*	380*	448*	total blogs*
Photo	Instagram	5	31	-	-	-	67	photos
Sharing	Snapchat	-	-	-	-	760	3000	photos
Video	Youtube	69,120 <sup>†</sup>	103,680 <sup>†</sup>	$432,000^{\dagger}$	576,000 <sup>†</sup>	720,000 <sup>†</sup>	-	hours video †
Services	Yelp	40 <sup>‡</sup>	55 <sup>‡</sup>	75 <sup>‡</sup>	95 <sup>‡</sup>	135 <sup>‡</sup>	171 <sup>‡</sup>	total reviews‡
Services	Foursquare	33	-	-	-	-	12000 <sup>§</sup>	total checkins§
Bookmarking	Pinterest	-	5	13	-	-	-	pins

The popularity of a social media site is primarily determined by the total number of users or monthly active users. Table 2 presents the facts about social media sites user base which gives some sense of its popularity [7, 8, 18, 21]. The attribute *type* with values (*a*) *Total* (*b*) *Active* represents whether the statistic is of total users or active monthly users respectively.

Other than the social media sites mentioned in Table 2 there are some significant sites where only the current user statistics are available. For example Flickr, the photo sharing platform has 90 million users. Quora, a question answer social platform has 300 million users worldwide. Reddit, a social forum has 330 million active users.

Number of users is not just an important parameter to measure the popularity of a social media site but also to estimate the amount of data storage it maintains. Another feature that will help us to estimate data storage is the amount of media units (e.g. posts, photos, microblogs, videos etc.) ingested per day. Table 3 presents all the statistics of the relevant social media from open internet [7, 8, 21, 24]. The statistics for social media sites missing in Table 3 but mentioned in Table 2 are almost impossible to find in open internet.

#### **Social Media Storage Estimate:**

Social media sites seldom reveals the amount of data they store or ingest on a daily basis. Also the ever growing social media makes

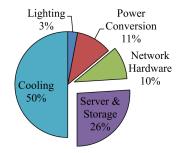


Figure 1: A typical breakdown of energy usage among components in data center [12].

it hard to estimate their storage capacity. I present few methods in the following section to estimate the social media storage.

**1. Storage space estimate from media units:** This method works for all the social media sites mentioned in Table 3 where the approximate storage space required by a media unit is known.

*Youtube:* Let us take an example of a Youtube video data. From Table 3, we find that in the year 2017 users uploaded 720,000 hours of video on Youtube per day. First, assuming the fact that Youtube fairly stores most of the videos in 1080p and also stores them in multiple resolution such as 240p, 360p, 720p and format e.g. Webm, flv, mp4, 3gp, mp3. We can determine the amount of storage space needed for a 1 minute video [13].

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From the above Equation 1, we find that 720,  $000 \times 60 \times 93.8614355 \approx$  4.055 petabytes (PB) of storage space is required by Youtube everyday. We can also calculate the total amount of storage space ingested during the period of 2013 to 2017 from Table 3 by utilizing area under the curve method with interpolation. The above method reckons 3096.17 PB or 3.096 exabytes (EB) of storage. Considering videos before 2013 and new 4K video which takes more space, it can be easily assumed that Youtube uses 10-15 EB of storage space.

*Twitter*: Similar to the method above, we can find the space required to store a tweet. A tweet is stored in Twitter as UTF-8 format. This takes 140 characters tweets at most 560 bytes of space. However the metadata attached with a tweet is much more than the tweet itself. I personally did a random sample experiment of 100K tweets store in our databases to find the average storage space for tweet JSON object obtained from streaming API. I found that one JSON tweet object takes 3247 bytes of space in average. 682 million tweets per day will require around 2.2145 terabytes of data per day. Using the interpolation method for area under the curve, we can find that Twitter uses 3.13 petabyte of space for storing the tweet alone. It is also worth noting that 42% of tweets contains images [23]. If we assume the average image size be 100 KB then we will see  $(100 * 1024)/3247 * 42\% \approx 13.2$  times increase in storage space requirement.

**2. Storage space estimate from data center power usage:** This section presents an approximate method to estimate space capacity of large social media companies like Facebook and Google. A typical breakdown of energy consumption by data center is given

in Figure 1. The largest energy consuming component is cooling infrastructure with 50% of total energy. Rest of the energy is used by power conversion, lighting, network and server components [6, 12]. Facebook data centers use efficient data center architecture and hardware tweaks saves 8-12% of energy spent in cooling, 13-25% in power conversion, 10% in motherboard [11]. That implies at most 11% more efficient than typical data centers. Hence, it can be claimed that Facebook servers use 37% of energy. Considering Facebook's 138 MW Altoona data center equipped with 200 Watts servers each with 6  $\times$  4 TB of HDD as used in their experiment for [11]. Assuming the data-center is running at peak energy  $(138 \times 0.37 \times 24)/200 = 6127200$  TB = 6.1272 exabytes (EB). Taking all the data centers in consideration and diving them with replication factor we can estimate the storage capacity of Facebook. The analysis provided above supports news Facebook Builds Exabyte Data Centers for Cold Storage in 2013 [5].

# Social Media Data for Researchers:

Regardless of the vast data in social media sites, the dataset available for researchers in public domain is very very limited. Also these datasets size are miniscule in comparison to what we mean by bigdata. The only exception is Twitter. Twitter provides 1% of sample tweets through its streaming API. By utilizing multiple resources and some other APIs such as keyword search researchers can obtain more than 1% sample data. Also it is noteworthy to note that researchers looking for geotagged data faces a greater challenge as only 0.85% of tweets in Twitter are geotagged [19]. A study on the sample tweets and original stream (firehose) reveals that the research on sample and original can differ unless proper coverage is taken care of during data collection strategy [16]. From the previous analysis and checking our twitter streaming collection, we can estimate that 1% sample collects 25-30 GB of uncompressed data daily.

Facebook has tightened the security and restricted access to many of its data for public research after Cambridge Analytical Scandal [4, 10]. However, Facebook launched an initiative to make a dataset available to *"The Social Science Research Council"* for assessment on impact of social data on elections [9]. That means only affiliated researchers with certain agencies will be able to access Facebook's data. I believe we will continue to see a restricted access behavior from similar social media sites in future which can affect public researchers.

To sum up, I present some of the most relevant social media dataset available for public research in Table 4. From Table 4, it is clear that there is no relationship between the amount of data social media sites possesses and the data available for researchers in public domain.

Many social media sites expose APIs for developers to access data. The free APIs of all the relevant social media sides are very restrictive. For example, facebook allows 200 API requests per hours/user. Instagram earlier had 5000 requests/hour which has been reduced to 200 request/hour. Geolocation services like foursquare 500 requests/hour on premium API end points. Hence, it is clear that the availability of social media data in public domain is not only subjected to efforts we invest in collecting it but also restrictive

Site	Dataset	Size	Link
	Frienster	8 GB	link
	Twitter (1)	6 GB	link
Network Repository	Twitter (2)	6 GB	link
	Twitter (3)	960 MB	link
	Orkut (1)	388 MB	link
	Orkut (2)	422 MB	link
	Sina Weibo	960 MB	link
	Facebook (ego)	4,039 nodes	link
	Google Plus	107,614 nodes	link
Stanford SNAP	Twitter Social	81,306 nodes	link
	Expinion	75,879 nodes	link
	Youtube	1,134,890 nodes	link
	Amazon Product	334,863 nodes	link
	Reddit	132,308 submissions	link
	Flickr	2,316,948 images	link
	BrightKite (Location)	58,228 Nodes	link
	Gowalla (Location)	196,591 Nodes	link
	Movies	196,591 Nodes	link
	Youtube (1)	1,138,499 nodes	link
	Youtube (2)	15088 nodes	link
Social Computing ASU	Last FM	108,493 nodes	link
	Twitter	11,316,811 tweets	link
	Flickr	80,513 nodes	link
	Foursquare	106,218 nodes	link
	Digg	116,893 nodes	link
	Delicious	103,144 nodes	link
Sentiment 140	Twitter Sentiment	160,000 tweets	link
Reddit	Reddit	1.7 billion comments	link
Yahoo	Flickr	100 million images	link
Awesome Data Github	Google Scholar	Unknown	link
Awesonie Data Github	Indie Map	Unknown	link

Table 4: Most relevant social media dataset.

policies from companies. We will revisit about *scraping challenges* in the next section.

# 2 PART B.

#### **Scraping Social Media:**

Social media data is broadly divided into [3] :

1. Historic datasets: Previously accumulated and stored social/news, financial and economic data.

2. Realtime feeds: Live data feeds from streamed social media, news services, financial exchanges, telecom services, GPS devices and speech.

Historical datasets are relatively easy to collect than real-time feeds because of API limitation and limitation of scraping via crawling webpages. Social media data is mainly collected via two procedure API based or web crawling based approach. API crawling methods are easy to maintain and modifiable. Web crawling based approach can extract more information which might not be available via APIs. Also web crawling can avoid API rate limit and can crawl more data. But it needs a data cleaning procedure and a high maintenance because the web interface can change quickly which would result in a change of code and crawling procedures.

Open source projects on API libraries are available on Github and other collaborative platforms that enables researchers to collect data e.g. tweepy for Twitter, pyFacebook, python-flickr, foursquare-api, uberpy, python-vimeo, youtube-api etc. (all available in Github.) A comprehensive list of api wrappers can be obtained from here [2]. Due to the imposed restriction of APIs, crawling technolgies have evolved rapidly. Few state-of-the-art crawling libraries and utilities are scrapy <sup>1</sup>, beatifulSoup4 <sup>2</sup>, selenium <sup>3</sup>, Graphene <sup>4</sup>.

#### **Difficulties in Scraping:**

In this section, we present a comprehensive list of the challenges researchers face while scraping social media data.

*Lack of free APIs:* Many social media sites does not expose relevant APIs for free. They are mostly paid APIs and are costly.

*API call limit:* API call limit is the most discouraging element for scraping social media data. Sometimes they can even show an erratic behavior even if the scraper has not reached the documented rate limit e.g. foursquare APIs.

*Javascript enabled data:* Researchers resorting to web crawling face this challenge when the data is fetched via javascript calls and simple web crawling will not work. This kind of scenario needs expertise and technologies. Using libraries like scrapy with plugin splash (scriptable browser) <sup>5</sup> is the only best method known to researchers. But it slows down the scraping process.

*IP block:* Web crawling often result in IP block. Only a well resourced researcher can avoid it by charging IP addresses often through proxy services. But sometimes social media sites can even detect proxies and limit access.

Legal Terms and Conditions: Web crawling sometimes violate the legal terms and conditions from social media sites. Even if a researcher gets the data by crawling he/she might not be able to publish the data or share with other researchers.

*Missing link metadata*: It is often found that the data exposed either in API or in Webpages miss link metadata. Link metadata are information like followers which reduce usability of such data.

# 3 PART C.

#### **Predicting future:**

As mentioned in Section 1 that there is no true evident relation between the amount of social media data available with companies and data available for public research; except for Twitter. Hence, we will try to predict how much social media data will be available in 2022 within the Twitter. Also the fact that I have limited amount of information from Table 2 and Table 3, it will be wise to start with a simple forecasting methods. Also it is very common for extremely simple methods like forecast with historical average to outperform more complex methods [22]. This statement is even more likely true for short time series.

To start with the basic forecasting model we might consider historical *mean model* which assumes that the time series consists of independently and identically distributed ("i.i.d.") values, as if each observation is randomly drawn from the same population. Under this assumption, the next value should be predicted to be

<sup>3</sup>pypi.org/project/selenium/

<sup>5</sup>github.com/scrapy-plugins/scrapy-splash

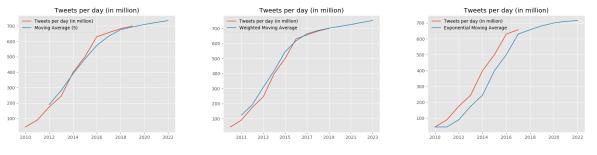
<sup>&</sup>lt;sup>1</sup>github.com/scrapy/scrapy

<sup>&</sup>lt;sup>2</sup>github.com/il-vladislav/BeautifulSoup4

<sup>&</sup>lt;sup>4</sup>graphene-python.org/

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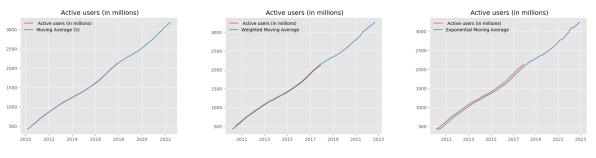
#### Debjyoti Paul



(a) Moving Average with window 5.

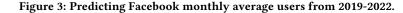
(b) Weighted Moving Average with window 3 (c) Exponential Moving Average with  $\alpha = 0.9$ . (0.5, 0.3, 0.2).

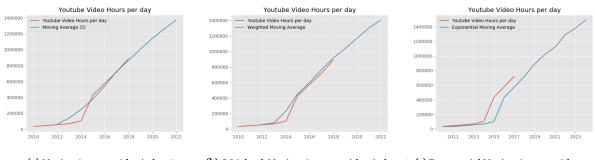




(a) Moving Average with window 5.

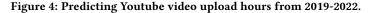
(b) Weighted Moving Average with window 3 (c) Exponential Moving Average with  $\alpha = 0.9$ . (0.5, 0.3, 0.2).





(a) Moving Average with window 5.

(b) Weighted Moving Average with window 4 (c) Exponential Moving Average with  $\alpha = 1.0$ . (0.5, 0.35, 0.05,0.05).



equal to the historical sample mean if the goal is to minimize mean squared error. I tried a bunch of experiment with *mean model* and it appeared to be working well with relatively moderate mean squared error.

I avoided linear trend model as it is not a very *robust* model for time-series forecasting [17]. Since I have the priori knowledge of the series that has a positive trend or zero trend I can use a moving average model that puts more weight on the most recent values than to use a linear trend model with a *not very significant* trend estimate. With this notion I tried the *moving average model* to forecast the tweets per day metric for 2022. I tried more forecasting methods with *weighted moving average* and *exponential moving*  average model . Figure 2 presents all the forecasts for tweets per day metric till 2022  $^{6}$ .

Complex models like *ARMA* (*AutoRegressive Moving Average*) and *ARIMA* (*AutoRegressive Integrated Moving Average*) models did not do well (validating with small train test data).

From the prediction in Figure 2, we find that twitter will generate around 730 million tweets every day in average. That is almost 2.4 terabytes of tweet data without media.

Similar forecasting applied on Facebook monthly active users in Figure 3 reveals that almost 3000 million people will be active in

<sup>&</sup>lt;sup>6</sup>github.com/debjyoti385/MovingAverageForecasting

Social Media Data and its availability in Research

Facebook by the end of 2022. From Youtube's hourly video upload data, it is predicted that in 2022 users will upload 1.4 million hours of video everyday 4.

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# Problem 2

Deep reinforcement learning is a useful technique for realizing goal-oriented algorithms. It combines the idea of reinforcement algorithm with deep learning and has been shown to be very effective in many different application scenarios. Answer the following questions:

1) Please provide a detailed review of deep reinforcement learning.

2) How would you apply deep reinforcement learning for tuning the performance of a DB system? (i.e., like what OtterTune does, but using deep reinforcement learning). Please outline your problem formulation, overview of your approach, and a sketch analysis.

# **Deep Reinforcement Learning and Self Instructing Database**

Debjyoti Paul University of Utah deb@cs.utah.edu

## INTRODUCTION

Reinforcement learning (RL) is the area of machine learning that deals with *sequential decision making*. Sequential decision-making is a task of deciding, the sequence of actions to perform in an uncertain environment in order to achieve some goals. Sequential decision-making tasks covers a wide range of possible applications with the potential to impact many domains, such as robotics, healthcare, smart grids, finance, self-driving cars, and many more.

Inspired by behavioral psychology (e.g. Sutton [21]) reinforcement learning (RL) proposes a formal framework to this problem. The main idea is that an artificial agent may learn by interacting with its environment, similarly to a biological agent. I will dive more into the details of how a general RL problem is formally represented and what are the key components involved in the framework in Section 1.

# 1 PART A

In reinforcement learning there is no supervisor but a *reward* signal to guide the learning process. Even the feedback is delayed and not instantaneous which sets it as a different paradigm from other machine learning methods. In a sequential decision making process an/the *agent* gets to pick an action at every time step which tries to optimize the future cumulative *reward* signal. Traditional Reinforcement Learning requires explicit design of state space and action space, while the mapping from state space to action space is learned [22]. That makes the problem spaces and the possible states in an environment very limited, only with fully observable state of environment for agent. Neural networks enhances RL with the capability to make the agent learn a state abstraction and a policy approximation directly from its input data in a partially observable environment. Deep RL is the fruitful outcome of this attempt of RL enhancement.

### 1.1 Formal RL Framework:

The general RL problem is formalized as a discrete time stochastic control process where an agent interacts with its environment in the following way: the agent starts, in a given state within its environment  $s_0 \in S$ , by gathering an initial observation  $\omega_0 \in \Omega$ . At each time step t, the agent has to take an action  $a_t \in \mathcal{A}$ . As illustrated in Figure 1 it follows three consequences: (i) the agent obtains a reward  $r_t \in \mathcal{R}$ , (ii) the state transitions to  $s_{t+1} \in S$ , and (iii) the agent obtains an observation  $\omega_{t+1} \in \Omega$ . This control setting was first proposed by [3] and later extended to learning by Barto [2]. The goal of RL is to *select actions to maximise total future reward*.

Definition 1. Reward: A reward  $r_t$  is a scalar feedback signal that indicates how well *agent* is doing at step t.

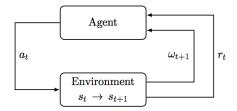


Figure 1: Agent-environment interaction in RL.

An example of *reward* in the case of flying toy robot helicopters are : (a) +ve reward for following desired trajectory, (b) fk??ve reward for crashing.

Definition 2. History: The history  $\mathcal{H}_t$  is the sequence of observations, actions, rewards, i.e. all observable variables up to time t. Mathematically,  $\mathcal{H}_t = \omega_1, r_1, a_1, \dots, a_{t-1}, \omega_t, r_t$ .

Formally, state  $s_t \in S$  is a function of the history  $\mathcal{H}_t$ .

 $s_t = f(\mathcal{H}_t)$ 

Environment and agent both can have their own state which we define as  $s_t^e$  and  $s_t^a$  respectively. The environment state is usually not visible to the agent.

In a fully observable system, the agent directly observes environment state i.e.  $\omega_t = s_t^a = s_t^e$ . Formally this is called as Markov Decision Process (MDP). The Markov property means that the future of the process only depends on the current observation and the agent has no interest in looking at the full history.

#### Markov Decision Process (MDP):

An MDP is a 5-tuple ( $S, \mathcal{A}, T, \mathcal{R}, \gamma$ ) where

S is the state space,  $\mathcal{A}$  is the action space,  $T: S \times \mathcal{A} \times S \rightarrow [0, 1]$  is the transition function (set of conditional transition probabilities between states),  $\mathbb{R}: S \times \mathcal{A} \times S \rightarrow \mathcal{R}$  is the reward function, where *R* is a continuous set of possible rewards in a range  $R_{max} \in \mathbb{R}^+$ (e.g.,  $[0, R_{max}]$ ),  $\gamma \in [0, 1)$  is the discount factor.

However, in the real world not many systems are fully observable, an *agent* indirectly observes the environment without knowing it's internal information state. In this scenario  $s_t^a \neq s_t^e$ .

Formally this is a partially observable Markov decision process (POMDP) illustrated in Figure 2.

**Partially Observable Markov Decision Process (POMDP):** A POMDP is a 7-tuple  $(S, \mathcal{A}, T, \mathcal{R}, \Omega, O, \gamma)$  where

 ${\cal S}$  is the state space,

 $\mathcal A$  is the action space,

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 $T: S \times \mathcal{A} \times S \rightarrow [0, 1]$  is the transition function (set of conditional transition probabilities between states),

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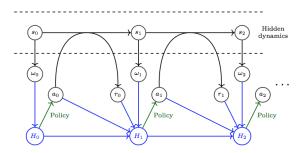


Figure 2: Partial Observed Markov Decision Process (POMDP).

R:  $S \times A \times S \rightarrow R$  is the reward function, where *R* is a continuous set of possible rewards in a range  $R_{max} \in \mathbb{R}^+$  (e.g., [0,  $R_{max}$ ]),

 $\Omega$  is a finite set of observations 1, ...,  $N_{\Omega}$ ,

 $O: \mathcal{S} \times \Omega \rightarrow [0, 1]$  is a set of conditional observation probabilities,

 $\gamma \in [0, 1)$  is the discount factor.

In a POMDP *agent* must construct its own state representation  $s_t^a$ . For example,

(i) Complete history:  $s_t^a = \mathcal{H}_t$ .

(ii) Beliefs of environment state:  $s_t^a = \mathbb{P}[s_t^e = s^1], \dots, \mathbb{P}[s_t^e = s^n]$  where  $s^k$  represents a state in environment.

(iii) **Recurrent Neural Network (RNN)**:  $s_t^a = \sigma(s_{t-1}^a W_s + \omega_t W_o)$  where  $W_s$  and  $W_o$  represents weight vectors and  $\sigma$  some non linear function. [11, 12, 23].

This RNN approach to solving POMDPs is related to other problems using dynamical systems and state space models, where the true state can only be estimated [5].

#### 1.2 RL Agent Components:

So far, we have introduced the key formalism used in RL, the MDP and the POMDP. Now I will talk about what is inside an RL agent and the components it uses for learning. An RL agent may include one or more of the following component for learning.

**Value functions:** Value function attempts to measure goodness/badness of each state and/or action. In other words, value function methods are based on estimating the value (expected return) of being in a given state i.e. future reward. The state-value function  $V_{\pi}(s)$  is the expected return when starting in state *s* and following  $\pi$  henceforth:

$$V_{\pi}(s) = \mathbb{E}_{\pi}[R_t + \gamma R_{t+1} + \gamma^2 R_{t+2} + \dots | s_t = s]$$

where  $\gamma \in [0, 1]$  is a discount parameter, that governs the future sightedness of the model.

**Policy Search:** A policy is the *agent*'s behavior. It is a map from state to action. Examples of some policies are:

(i) *Deterministic Policy:* This is the simplest policy, here an action *a* is mapped to a state *s* i.e.  $a = \pi(s)$ .

(ii) *Stochastic Policy:* A policy can be stochastic based on probability of state observation, i.e.  $\pi(a|s) = \mathbb{P}[\mathcal{A} = a|\mathcal{S} = s]$ .

(iii) *Parameterized Policy*: A parameterised policy  $\pi_{\theta}$  is chosen, whose parameters are updated to maximise the expected return  $E[R|\theta]$  using either gradient-based or gradient-free optimisation [7].

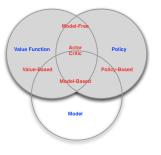


Figure 3: RL Agent Taxonomy.

Neural networks that encode policies have been successfully trained using both gradient-free [6, 9, 15] and gradient based [13, 16, 24] methods.

**Model:** A model tries to learn the behavior of the environment. First, it tries to predict what the environment will do next, that is predicting next state and is called Transitions ( $\mathcal{P}$ ). Secondly, the model tries to predict the expected next reward and is called Rewards model ( $\mathcal{R}$ ).

$$\mathcal{P}^{a}_{ss'} = \mathbb{P}[\mathcal{S}' = s' | \mathcal{S} = s, \mathcal{A} = a]$$

where *s* is the state prior state and s' is the resultant state on action *a*.

$$\mathcal{R}_{s}^{a} = \mathbb{E}[r|\mathcal{S} = s, \mathcal{A} = a]$$

where *s* is the state prior state and *r* is the reward for next step on action a.

### 1.3 RL Agent Taxonomy:

Model methods are optional in RL systems. In fact there are many model free based methods applied for real world problems. To understand a comprehensive taxonomies of categorizing RL Agent we present it in Figure 3.

RL focus on learning without access to the underlying model of the environment. However, interactions with the environment could be used to learn value functions, policies, and also a model. Model-free RL methods learn directly from interactions with the environment, but model-based RL methods can simulate transitions using the learned model, resulting in increased sample efficiency [1]. This is particularly important in domains where each interaction with the environment is expensive. However, learning a model introduces extra complexities, and there is always the danger of suffering from model errors, which in turn affects the learned policy; a common but partial solution in this latter scenario is to use model predictive control, where planning is repeated after small sequences of actions in the real environment [5]. Although deep neural networks can potentially produce a very complex and rich models [8, 18], sometimes simpler, more data efficient methods are preferable [10].

#### **1.4 Deep Reinforcement Learning (DRL):**

Traditional RL works was mainly on low dimensional problems (i.e. few state space, limited actions etc.). Integration of deep neural network with RL framework bolster the framework by converting higher dimensional problems into low dimensional representations. Initial DRL works was mainly involved on scaling up prior work Deep Reinforcement Learning and Self Instructing Database

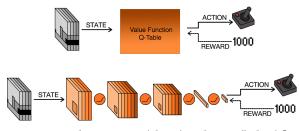


Figure 4: Q-learning RL (above) and DQN (below) [17].

in RL to high dimensional problems. DRL can deal efficiently with the curse of dimensionality unlike tabular and traditional nonparametric methods [4].

In DRL, deep neural network is trained to model/predict one or more of (a) the optimal value functions  $V^{\pi}(s)$  (b) optimal policy  $\pi(s)$  (c) optimal quality function  $Q^*$  (d) optimal actions  $\mathcal{R}^*$ .

Many works on DRL is based on gradient based backpropagation algorithm [13, 19, 20] which models the optimisation of the expected return as the optimisation of a stochastic function.

This stochastic function can have one or more models, policies and value functions combined in various ways. Each individual component might not directly optimise the expected reward but can incorporate useful information to optimize reward as a whole. For example, a DRL using a differentiable model and policy, it is possible to forward propagate and backpropagate through entire episodes; and policy component can learn the information over the history. Both can be summarized with a value functions for optimizing reward [13].

To present a concrete example of how a traditional RL network is extended to a DRL, I will present a value-function-based DRL algorithms with the DQN in Figure 4. Q-functions learns actionvalue function. In a traditional RL problem, a Q-learning function create and update a Q-table to find the maximum expected future reward of an action, given a current state. The model takes greyscale images as state from the video game; with the input current state Q-table returns with actions. It is a good strategy but it is not scalable.

On the other hand, the DQN takes the state-a stack of greyscale frames from the video game-and processes it with convolutional and fully connected layers, with ReLU nonlinearities in between each layer. At the final layer, the network outputs a discrete action, which corresponds to one of the possible control inputs for the game. Given the current state and chosen action, the game returns a new score. The DQN uses the reward-the difference between the new score and the previous one-to learn from its decision. More precisely, the reward is used to update its estimate of Q and the error between its previous estimate and its new estimate is backpropagated through the network.

# 1.5 Current Research Challenges:

To end with the short review on DRL, I present some of the research challenges in Deep Reinforcement Learning process.

*Exploration vs Exploitation:* Online decision making involves a fundamental choice (*i*) *Exploitation* or (*ii*) *Exploitation*. Exploitation refers to making the best decision with the current information

gathered by the agent. Whereas exploration involves attempting new action for more information. This is also known as *exploitationexploration* dilemma. The best long-term strategy may involve lot of exploration and short term sacrifices. On the other hand if the agent has already found best strategy exploration, it may reduce the rewards.

Transfer Learning: Transfer learning is about efficiently using previous knowledge from a source environment to achieve new (slightly) different tasks in a target environment. To achieve this, agent must develop generalization capabilities such as (i) feature selection (ii) removing asymptotic bias (iii) reduce overfitting and function approximator (iv) Optimizing horizon (length of observations history involved in decision making process) etc.

Learning without explicit reward function: In reinforcement learning, the reward function defines the goals to be achieved by the agent. Due to the complexity of the environments in practical applications, defining a reward function can turn out to be rather complicated. Approaches like *imitation learning* (supervised learning) and *inverse reinforcement learning* where agent determines possible reward functions given observations of optimal behavior, are research challenges for the next decade.

# 2 PART B. SELF INSTRUCTING DATABASE:

#### 2.1 Overview:

Any standard database has considerable large number of configuration knobs. Databases needs to be tweaked with proper configuration for running efficiently with different workloads and hardware resources. Tweaking database configuration knobs needs a great level of expertise from database administrator (DBA) because optimal configuration varies with the type of workloads. Beside that, even finding optimal knob configurations might involve a trial and error process for a DBA (which restricts the search spaces for knobs). An auto-configuring database system or self instructing database is a desirable feature to demand from database companies.

Human database administrators rely on experience and intuition to configure it. DRL process mimick same learning strategies i.e. learn from mistakes and correctness to maximize future rewards. Keeping this in mind we can explore how DRL can provide a solution to automatic database tuning.

# 2.2 **Problem Formulation:**

Given a workload  $\mathcal{W}$  (which is a serialized query profile DAG of execution task), with a knobs setting  $C = \{c_1, c_2, \ldots, c_{|C|}\}$  a typical database outputs a log of metrics  $\mathcal{M} = \{m_1, m_2, m_3, \ldots, m_{|\mathcal{M}|}\}$  as shown in Figure 5. The database keeps receiving workloads at some discrete interval of time and it runs with some configuration and outputs a metric log, which is also called a discrete time stochastic control process.

We can apply deep reinforcement learning to train a neural network in taking over the database tuning process by optimizing configuration for observable database workload. Essentially, we have to define a RL problem environment consisting of the four following components to perform the learning as shown in Figure 6:

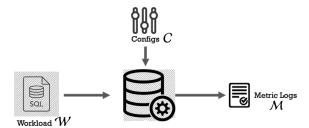


Figure 5: A typical database system.

1) Observable State: This is also input to the neural network. This is typically the current workload in form of query characteristics, for which the system should be optimised as well as the current state of the configuration. Figure 6 illustrates workload  $W_t$  is mapped to observation/state  $\omega_t \in \Omega$  or  $s_t \in S$  for time stamp *t*. (Note:  $\omega_t = s_t$  in MPD)

(Note: These notations are defined in Section 1.1).

**2)** Actions: An action is a bounded set of configuration  $C_t$  where each knobs can have a range of permissible values. Changing the size of a database buffer is an example of action. Now we can represent  $C_t \rightarrow a_t \in \mathcal{A}$ .

**3) Reward:** We map the metric  $\mathcal{M}_t$  to rewards  $r_t \in \mathcal{R}$ . Since reward is a scalar function and metric  $\mathcal{M}_t$  is a set of values representing the goodness and badness of database execution on workload  $\mathcal{W}_t$ , we need to apply some function  $r_t = f(\mathcal{M}_t)$  to keep it simple. Later we will see an alternative approach where function f is not needed with a multitask-agent DRL.

**4) Hyperparameters for Neural Network:** This includes properties of the neural network (e.g. number of hidden layers, number of nodes per layer) as well as properties of the learning process like the number of iterations.

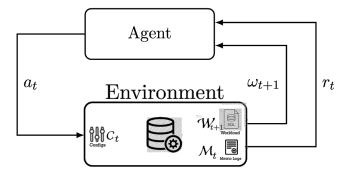


Figure 6: RL Agent-Database Environment Interaction.

# Training and Challenges:

With the high level components defined, now we will go through the workflow of learner. Assuming the *neural network agent (NNA)* is configured with the required hyperparameters, the learning process starts with time t = 0. First, a workload  $W_t = s_t$  is fed into *neural network agent* (NNA). Then, the NNA explore action set  $\mathcal{A}$ to produce an action (configuration)  $a_t = C_t$ . The database environment on receiving action configuration  $C_t$  executes workload  $W_t$ and returns with metrics  $\mathcal{M}_t$ . Some function  $f : \mathcal{M}_t \to r_t \in \mathbb{R}$ converts metric to scalar reward. This process is repeated many times and agents either explore action set or exploit learned optimal action to predict next best configuration. The desired goal is to optimize maximum cumulative positive rewards.

An intuitive solution for choosing function  $f : \mathcal{M}_t \to r_t \in \mathbb{R}$  is through the following steps:

- negate all the metrics whose desired objective is to minimize, such that we now optimize, for maximization.
- normalize each metric  $m_i \in \mathcal{M}_t$  with their satisfied range of operation.
- rewards is sum of normalized metrics.

To avoid the problem of choosing a function f, we can transform the problem to a *Multi-task Deep RL* problem. Some hierarchical RL techniques also decompose tasks into subtasks, these methods then solve the subtasks in a locally optimal way and then global optimality can be achieved by aggregating back together. Another approach is to try *Linear Temporal Logic* specification that enables an interleaving of subtasks to support global optimization [14]. These techniques can help in avoiding selection of f by considering a specific set of metrics and optimize actions for it.

Model based/Model-free Agent: Model-free and model based both type of agent can be fruitful in this type of scenario. However model based approach needs more effort in design. The advantage of model based approach is that it can learn strategies to trade-off exploration and exploitation to learn quickly. But it is non-arguably plausible to choose gradient based methods because configurations knobs tend to have convex properties. Also selecting RL agent components such as value functions, policy functions, actor-critic or model is subjected to further experimentation with various hyperparameters (such as number of hidden layers, ReLU layers etc.).

*Transfer Learning:* It is essential for this type of system that a learned agent adapt to a new environment or a new database. Transfer learning is only possible when the agent can obtain generalization in learning procedure. When the quality of the dataset increases, the risk of overfitting is lower and the learning algorithm can trust more the maximum likelihood model by looking into a larger policy class and less approximations. On the other hand, when the quality of the dataset is low, the learning algorithm should be cautious on being too confident about the maximum likelihood model and should favor more robust policies. Hence, the sampling technique to obtain a good coverage of sample space is important.

#### 2.3 Conclusion:

In Section 2 I presented an overview of the DRL model for autonomous or self-instructing databases. The model proposed is the starting point which can be extended as required for experimentation. Challenges remaining have also been address in this small review. A detailed deep dive with workload characteristics/representation is needed independently for future work on autonomous databases.

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#### Problem 3

1) Let's say you now work at twitter and are part of a team that builds dashboards of geotagged tweets. You're able to monitor these for indicators of happiness, food, and physical activity. You're also able to build associations with various desirable and undesirable health conditions. BlueCross Blueshield comes to you with a project: they want to use your predictive tools along with their own databases of individuals to augment risk factor analysis with data from individual's social media streams.

a) How would you go about building such a tool? What are the main technical and data challenges that you foresee? b) A member of your team feels uncomfortable about doing this for the insurance company on ethical grounds, and seeks to void the contract. What is your position on this and why?

2) Consider the same scenario above, but now instead of BlueCross BlueShield, it's the Center for Medicare and Medicaid Services (a federal government entity). Does your answer in b) above change?

# Spatio-temporal Public Health Analysis and its Ethical Concerns

Debjyoti Paul University of Utah deb@cs.utah.edu

## INTRODUCTION

Many research has revealed that analyzing tweets in volume can measure different population characteristics including public health measures [2, 8, 13, 17, 21, 22]. Research analysis like correlating influenza rates w.r.t geography (spatial) and time [23], state level food and health behavior analysis [18], predicting heart disease rate mortality rate based on twitter information [8]; are motivating examples to carry out such analysis for improving and building a good public health environment. All these above adhoc analysis inspire us to build a general system for comprehensive analysis. In this work, I will present an overview of the architecture and the desired features to build such system or tools.

# 1 PART A. SPATIO-TEMPORAL DATA ANALYSIS SYSTEM :

A comprehensive system for spatio-temporal analysis requires the following components which can be broadly categorized based on their operations:

- Data Ingestion
  - Data Collection Module
- Data Enrichment
  - Data Cleaning Module
  - Location Extraction Module
- AI/ML Models
  - Tweet/Document Classification Module
  - Sentiment Analysis Module
  - Image Classification Module (optional)
- Data Storage
- Data Processing Pipeline
- Analytics Processing Engine
  - Realtime Data Aggregation Support
  - Spatio-temporal Query Support
- Visualization
  - Interactive Dashboard

In the following part I will throw some light on each component and discuss about challenges that it might have.

# 1.1 Data Ingestion

**Data Collection Module:** Twitter is the biggest social media data source for researchers. Twitter's 1% sample data stream API is the most common approach for data collection. Twitter statistics reveals that only 0.85% of tweets in the stream is geotagged [24] which is significantly lower. Utmost effort and care should be taken to collect more geotagged data. Twitter's location based API should be used for such purpose.

*Challenges:* Collecting data from location based API or any other keyword based search API are restrictive in nature with request limit per hour. Evading this problem might be challenging with limited resources. Multiple number of data collection servers collecting mutually exclusive geographical region can help to collect more geotagged data. For some social media sites, it is almost necessary to use proxy network to avoid IP block.

# 1.2 Data Enrichment:

**Data Cleaning Module:** Data collected from social media often needs to be cleaned (e.g. tokenize, language filter etc.) for processing. The common scenarios for cleaning operations are (*i*) *filtering english tweets*, (*ii*) *removing emoticons* (*iii*) *keywords extraction etc.* 

*Challenges:* There are many good tools for data cleaning. The main concerns are (*i*) which library tools to use for desired result. (*ii*) the library should have high processing throughput

**Location Extraction Module** As mentioned earlier that the percentage of geotagged tweets is not high. However, a lot of attempt has been made to predict the location of the tweet based on user activity and history. Geotagging users is now a well studied problem and it has a median error of 6.38 km which might not be very significant for our analysis[5].

*Challenges:* Increasing need to collect more data about users. If we are interested in home location of users then the above mentioned [5] technique is satisfactory. However, if we want the dynamic location as the users move or travel then it becomes a challenging problem.

# 1.3 AI/ML Models:

**Tweets/Document Classification Model:** In order to distinguish between relevant (e.g. health, food, disease etc.) and non relevant tweets/documents we need a tweet classification component. Unsupervised methods like topic modeling with LDA [3], pLSA [11] and phrase LDA [9] and modified versions of them can help in classification problem. However, microblogs classification for targeted topic needs further attention. In our work [20] for *Spatiotemporal Sentiment Analysis for US Election*, we used political and non-political tweet classification in a semi-supervised approach. The semi-supervised approach starts by creating training data for classification. Topic modeling act as a bootstrap method for creating training data that helps in learning tweet classification through context. This semi-supervised approach proved to be more robust [20].

*Challenges:* The semi-supervised approach used in [20] have not been used yet for classification in health related topics. Previous works like *topic model for ailment* [22] (e.g. examples of word and topic relation is shown in Figure 1) are extension of topic modeling with LDA and specially designed for ailment tweet discovery. Remodeling semi-supervised classification for disease and health

University of Utah, Salt Lake City, USA.

Blood Pressure	Heart Attack	Diabetes Type II	Yoga	Alzheimer	Obesity	Diet and Exercise	Obesity
risk	heart	change	diabetes	medicine	diabetes	helps	health
blood	diabetes	diabetes	#yogafightsdiabetes	diseases	surgery	diabetes	diet
high	cardiovascular	#lifestyle	yoga	common	treatment	children	obesity
diabetes	attack	type	control	drugs	obesity	exercise	immune
pressure	stroke	ii	life	Alzheimer	cure	diet	syndrome
Vegetarian	Pregnancy Diet	Celebrities Diet	Weight Loss Diet	Weight Loss Medicine	Religious Diet	Mental Health	Exercise& Diabetes
diet	pregnancy	diet	weightlose	diet	burning	health	helps
eat	motherhood	beyonce	effective	#weightloss	#weightloss	nutrition	diabetes
fruits	diet	tips	morning	slimming	fasting	benefits	children
vegetables	baby	fatloss	dieting	pills	Ramadan	healing	exercise
fresh	motherhood	#angelinajolie	banana	#fatburners	diets	#mentalhealth	diet
Diet	Daily Plan	<b>Computer Games</b>	Brain	Fitness	Diet& Diabetes	Obesity	Exercise
diet	food	exercise	exercise	fitness	helps	workout	bellyfat
exercise	exercise	finding	brain	#gymlife	diabetes	burning	losing
protein	calorie	pokemon	improve	bodybuilding	children	exercise	exercise
beauty	goal	#pokemongo	memory	gym	exercise	fatburn	ways
muscle	completed	hour	performance	workout	diet	obesity	effective
Diet	Alzheimer	Cancer	Children	Diabetes			
health	study	cancer	obesity	diabetes			
diet	link	breast	kids	surgery			
obesity	Alzheimer	study	childhood	treatment			
immune	obesity	risk	rates	obesity			
syndrome	research	obesity	problem	cure			

#### Figure 1: An example for topic model on ailment[22].

are yet to be experimented and might face challenges. For example tweets like "I feel like I'm going to die of Bieber Fever, No Joke!" and *"Web design class gives me a huge headache everytime*" both tweets does not talk about health condition. Hence learning context of words is a desirable approach.

**Sentiment Analysis Model:** From past decade opinion mining on text data has been a popular research topic. Pang et. al. [19] gives a comprehensive survey on incipient opinion mining research. Twitter sentiment analysis with machine learning approaches like SVM [12], lexicon based [25], LDA [7, 14] and neural network [6, 26] etc. Our work on *"Spatio-temporal sentiment analysis on US Election"* used LSTM-RNN and FastText for achieving state-of-the-art result.

*Challenges:* To improve upon the existing state-of-the-art methods, we have to keep adopting and experiment new AI methods. Exploration will achieve more fruitful results if proper training/ground truth datasets on sentiment are available in future. Also sentiment analysis with AI is limited to only a few language. To widespread the technology to different languages, we need resources (datasets), efforts and experiments to achieve rewarding results.

**Image Classification Model:** "A picture is worth thousand words" is an English language-idiom that rightly characterize the scenario for tweets [1]. Twitter statistics reveals that 42% of tweets attach images [27]. Integrating image analysis module will reveal more information that is worth looking into. To the best of my knowledge, we haven't yet researched a lot on public health by integrating twitter images.

*Challenges:* Recent works on object detection from images will be our starting point [10, 16]. We need to list the items we look out in images and provide enough example of them in training sample while training our model.

#### 1.4 Data Storage:

Collected data enriched with information from ML/AI models are stored in databases. Spatio-temporal properties of data demands more attention with indexing. NoSQL key-value based databases can store all the information while the spatial indexes store object ids with location for accelerated access [4].

# 1.5 Data Processing Pipeline:

Creating the pipeline starting from data collection to data sink with so many components needs expertise in data processing. In our recent work *AI Pro: Data Processing Pipeline for AI models*<sup>1</sup> takes

care of setting up the pipeline for end users just by configuration (which is popularly known as *code as configuration*). Researchers opting for customized processing pipeline will be able to create it with little or no effort.

*Challenges:* AI Pro processing pipeline needs to adapt new technologies and support them, this requires community collaboration.

# 1.6 Analytics Processing Engine:

**Realtime Data Aggregation Support:** Enriched information stored in databases is ready to be analyzed by data scientist. Data scientists finds statistical significant information by aggregating on different attributes which is termed as slicing and dicing in data analytics world. Realtime operation of slicing and dicing with spatio-temporal operation is hard to achieve. A work from our lab by Li et. al (XDB) addresses this problem with online aggregation [15]. This work is vital to achieve realtime analytics support for our system.

*Challenges:* Scaling up the processing power in realtime environment is always a challenging task. The works mentioned above tries to solve the problem amicably. Sampling strategies on aggregate data guides data scientist to quickly evaluate the information/statistics vital for the analysis. It is essential that sampling strategies are good enough for intended data to fetch the truthful results. That poses a challenge for the system.

**Spatio-temporal Query Support:** As mentioned earlier in data storage section that geotagged data needs special attention, it is also true for query support. Spatial operations like distance range, nearest neighbour requires special support and they are costly toward resources. Another work from our lab Xie et al. integrated *"Spatial In-Memory Big data Analytics* [29] has extended Apache Spark SQL to support spatial queries by introducing native indexing support over RDDs [30].

# 1.7 Visualization:

**interactive Dashboard:** Interactive dashboard for online analysis integrated with realtime processing APIs is a feature data scientist would like to see. Filtering and selection from visualization will make the system amiable and encouraging for user. Realtime dashboard to find the rate of mentions of different topics and other timeseries analysis might also be important for data scientist. STORM a spatio-temporal project from InitialDLab supports similar interface [4]. Interactive visualization and cohesive analysis might be able to find a correlation among health, food and physical activity.

*Challenges:* Interactive dashboard needs to be integrated with Analytics Processing API serve to fetch data with query. The tools like d3.js <sup>2</sup> can help in designing the visualization but it requires a good skill and understanding of the subject.

# 1.8 Conclusion:

All the above mentioned components are useful and necessary for a successful analytical system on spatio-temporal system. Our system is generic in nature but can be extended with custom topic related analysis module for special purposes. For example, spatio-temporal

<sup>1</sup> https://www.cs.utah.edu/~deb/aipro

<sup>&</sup>lt;sup>2</sup>https://d3js.org/

Spatio-temporal Public Health Analysis and its Ethical Concerns

analysis from social media might be able to throw light on public health and ailment for collective benefit of the society.

# 2 PART B. ETHICAL CONCERNS:

Artificial intelligence is a boon only if we only use it for the benefit of mankind, same is true with all the technologies we use in our life. Spatio-temporal health analysis as a cumulative measure for public health is a boon for the society where government can know the state of public health and act accordingly for the benefit of the state or country and its people. However if the same data is used to target an individual person and gather data related to his/her health with a targeted approach, it will not be welcomed by the general public.Taking example, if the browser history is used to know the health concern of an individual then it is highly unethical and a dangerous proposition.

Here I will highlight some of the key areas of concerns in research with Twitter data:

Anonimity: Anonymity is a key consideration in research ethics, particularly in qualitative research practices or when data sets are shared outside of the original research team. With traditional forms of research, it is generally straightforward to anonymize data so that research participants cannot be identified. Further problems arise when data sets are exported to external coders and research partners without anonymizing it [28].

*Risk of harm:* The Association of Internet Researchers suggest that a researcher's responsibility towards his or her participants increases with the increased risk of harm to those participants [28]. This includes the risk of using the data to characterize user's health profile and using it against them.

Now take a hypothetical situation, say Bluecross BlueShield a health insurance provider for public wants to know the health concerns of any individual seeking insurance policy by analyzing their tweets/ browser history (data collected from 3rd party source), so that they can offer customized pricing on the same health insurance plan based on the analysis they have obtained from personal information for monetary gain. Irrespective of its truthfulness of the data source used here for such analysis makes a judgement on an individual. This information may harm his/her mental, physical, financial health and it is highly unethical with detrimental consequences. As an ethical researcher, I have issues in working under such circumstances and in such scenarios.

Taking another hypothetical situation where a government federal agency say *Center for Medicare and Medicaid Services* is trying to gauge public health. If the cumulative and aggregate metrics on health and ailment is not targeting any individual but a collective society it will be welcomed by the researchers and by me. An example of such scenario; we know social media is very good at first hand reporting of public concerns. If there is an outbreak of a disease in a region then government can respond to the situation by sending doctors and health services team to learn its extent, gather facts and create awareness. Here spatio-temporal analysis just helped to identify concerns of public health; but facts and figures from on ground health workers are mandatory to take any actions like travel advisory and isolation procedures. Spatio-temporal analysis act as a boon here. However if the government agency also wants to use personal information to gauge health and habits of an individual without their consent then it is unethical and I would prefer not to be part of this.

**Conclusion:** The motivation or goal with ethical values of research is a decisive factor for me to join irrespective of the affiliation of research entity. Ethical decision-making is based on core character values like trustworthiness, respect, responsibility, fairness, caring, and good citizenship. Honoring ethical values in work is of paramount importance to me.

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